

# TERMINAL 2

# ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

## Eat, Shop & More at O'HARE

### EAT

Auntie Anne's	E4
Brioche Dorée	F19
Carry Out Carry On	E2
Chili's Too	F9
CIBO Express Gourmet Market	E1
Connect to Chicago Bar	F3
Dunkin' Donuts	F9
Eat Well. Travel Further.	F20
Home Run Inn Pizza	E5
La Tapenade Mediterranean Café	E9
McDonald's	F7
Nuts on Clark	E4
Sky Bridge Bar & Grill	F15
Stanley's Blackhawks Kitchen & Tap	E5
Starbucks Coffee	E2 E11
Summer House Santa Monica	Main Hall
Wicker Park Seafood & Sushi Bar	Main Hall

### SHOP

Barbara's Bookstore	E5
Coach	Main Hall
Duty Free Store	F5
Headphone Hub	Main Hall
Hoypoloi, An UnCommon Gallery	E5
Hudson News & Gifts	E6 F4 F9 F28
MAC	Main Hall
Sarah's Candies	F9
Sunglass Hut	F9

### MORE

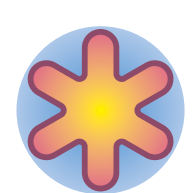
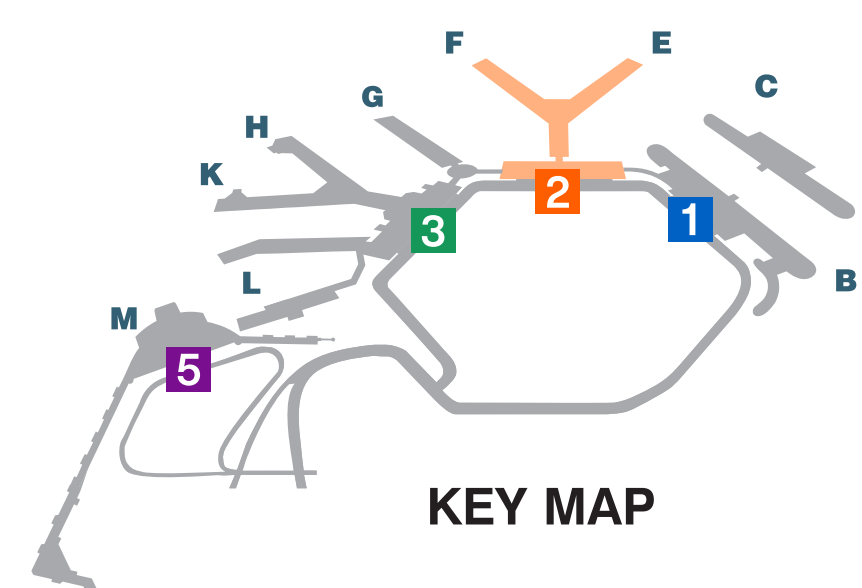
Health Club	O'Hare Hilton Mezzanine Level
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### PRE-SECURITY

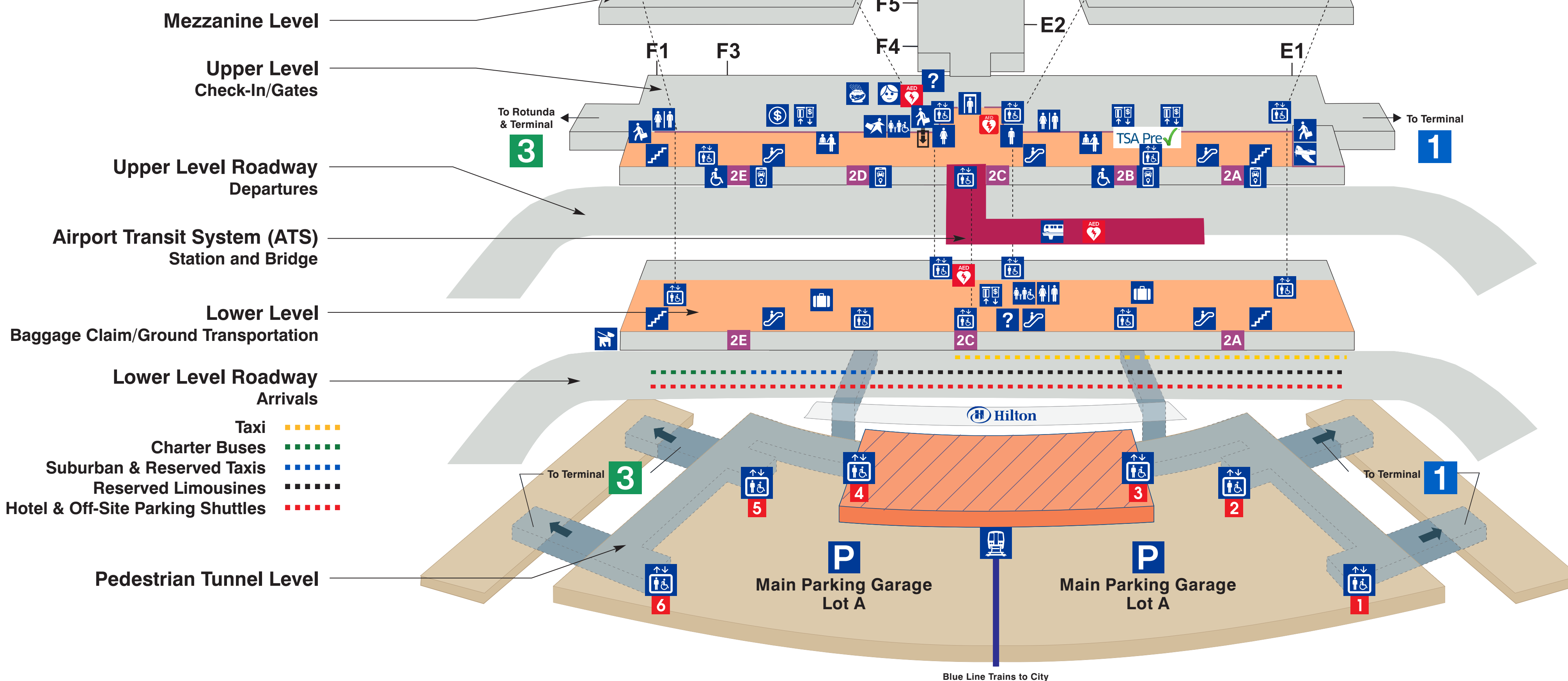
CLEAR Lane	Ticketing/Pre Security
Hilton Hotel	Between Main Garage and Domestic Terminals

### SERVICES

ATM	E5 F1 F11, T2 Upper level before security, Baggage Claim
Mamava Lactation Pod	E1, F1 near Family Lounge
Mother's Room	Crossover between Gates E5 & F9
Seaway Bank -	F1
Foreign Currency Exchange	F4, T2 Main Hall
Travelers Aid	T2 Mezzanine Level (Pre security)
USO	



**You are Here**



## AIRLINE LOCATIONS Listed by Terminals

[www.flychicago.com](http://www.flychicago.com)  
EFFECTIVE 12.17.2024

- 1** • **ANA** (departures only)  
• **Lufthansa** (departures only)  
• **United** (domestic; international departures only)

- 2** **Air Canada**  
**Alaska**  
**JetBlue Airways**

- 3** **Aer Lingus**  
• **American** (domestic; international departures only)  
• **British Airways** (departures only)  
• **Contour Airlines**  
• **Denver Air/Key Lime**  
• **Iberia** (departures only)  
• **Japan Airlines (JAL)** (departures only)  
• **Southern Airways Express**  
• **Spirit Airlines**

- 5** **AeroMexico**  
**Air France**  
**Air India**  
**Air New Zealand**  
**Air Serbia**  
• **American** (international arrivals only)  
• **ANA** (arrivals only)  
• **Austrian Airlines**  
• **Avianca**  
• **British Airways** (arrivals only)  
• **Cathay Pacific**  
• **China Eastern**  
• **Connect Airlines**  
• **Copa Airlines**  
• **Delta**

- Emirates**  
**Ethiopian**  
**Etiha Airways**  
**EVA Air**  
**Finnair**  
**Frontier**  
• **Iberia** (arrivals only)  
• **Icelandair**  
• **ITA Airways**  
• **Japan Airlines (JAL)** (arrivals only)  
• **KLM Royal Dutch**  
• **Korean Air**  
• **LOT Polish Airlines**  
• **Lufthansa** (arrivals only)

- Qatar Airways**  
**Royal Jordanian**  
**SAS**  
**Southwest**  
• **Spirit Airlines** (international arrivals only)  
• **Sun Country**  
• **SWISS**  
• **TAP Air Portugal**  
• **Turkish Airlines**  
• **United** (international arrivals only)  
• **VivaAerobus**  
• **Volaris**  
• **WestJet**

• Airlines with international arrivals in Terminal 5

The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

## PASSENGER SERVICES

Airport Information	Escalators	Stairs
All Gender Toilet	Exit	Ticket Counter
Automated External Defibrillator Unit (AED)	Foreign Currency Exchange	Toilets
Automated Teller Machine (ATM)	Mother's Room/Lactation Pod	Transfer to Terminal 5 at Gates B1, G17 & K20
Baggage Claim	ORD Family Lounge (Terminal 2, Main Hall)	Travelers Aid (773)894-2427
Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)	Seaway Bank & Trust	TSA Pre-Check
Chapel (Terminal 2, Mezzanine)	Security Checkpoint	USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
Door/Vestibule	Service Animal Relief Area (Terminal 2 Lower Level & Terminal 3 Rotunda & Gate K1)	Wheelchair Drop-Off
Elevators	Service Area Wheelchair Assistance Contact Airlines	Yoga Room (Terminal 3, Rotunda Mezz)

## GROUND TRANSPORTATION

Airport Transit System (ATS)	Pace Bus at Multi-Modal Facility (847)364-7223
Auto Pound on Bessie Coleman Dr. (773)686-2958	Parking
Blue Line Trains to City	Parking Elevator Center
Cell Phone Lot 560 N. Bessie Coleman Dr.	Regional Buses at Multi-Modal Facility
Kiss 'n Fly at Multi-Modal Facility	Rental Cars at Multi-Modal Facility
Limo	Rideshare Pickup (Terminal 2, departure level)
Metra O'Hare Station on Zemke & Mannheim Rds.	Taxi

## SPECIAL NUMBERS

Chicago Police (773)894-9111 Non-Emergency (773)894-5000
Customer Service (800)832-6352
Fire (773)894-9111
Travelers Aid (773)894-2427
<b>Lost &amp; Found</b> <ul style="list-style-type: none"><li>For items lost near ticket counter, in gate area or on an airplane, contact airline.</li><li>For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.</li><li>For items lost at security checkpoints, contact TSA at <a href="http://www.tsa.gov/form/lost-and-found">www.tsa.gov/form/lost-and-found</a>.</li><li>For items lost on the ATS train, email <a href="mailto:lost@ohareats.com">lost@ohareats.com</a>.</li><li>For items lost in the parking facilities, contact Standard Parking at (773)686-7532.</li><li>For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.</li></ul>