

TERMINAL

1

ORD

O'HARE  
INTERNATIONAL  
AIRPORT

TERMINAL INFORMATION

Eat, Shop & More  
at O'HARE

EAT

America's Dog	C17
Auntie Anne's	C18
Beaudevin Wine Bar	C17
Berghoff Café	C26
Billy Goat Tavern & Grill	C19
Brioche Dorée	C21
Café Zoot!	C19
CHI Life Market	C27
Chili's Too	B14
Ciao Gourmet Market	C15
Dunkin' Express	B14
Eli's Cheesecake	B9
Fresh Market On The Go	C23
Galileo Bar & Grill	B19
Garrett Popcorn Shops	B8
Goose Island Beer Company	B1 C10
Great American Bagel Company	B14
Jamba Juice	B7
Jazz Bar	C19
La Tapenade Mediterranean Café	B4
Manchu Wok	C19
McDonald's	B11 C11
Nuts on Clark	C19
Quick Connections	C11
Reggio's Chicago Style Pizza	C19
Reggio's Chicago Style Pizza/Hot Dogs	C22
Rocky Mountain Chocolate Factory	B14
Salad Works	C19
Smoothie King/The Grove	B6
Starbucks Coffee	B5 B9
Tortas Frontera by Rick Bayless	B10
Tuscany Café	B18
Wicker Park Seafood & Sushi Bar	C1
Wolfgang Express	B7

SHOP

Barbara's Bookstore	B10 C15
Brookstone	C11
CNN Newsstand Chicago	B9
Duty Free Store	B9 C17
Field Museum	B8
Hippoloi, An UnCommon Gallery	B6
Hudson News & Gifts	B4 B10 B14 B18 B20 C8 C18 C21 C22 C23
Hudson Non Stop	B6
InMotion	B7
Johnston & Murphy	B6
Oakley	B8
Spirit of the Red Horse	C21
Sunglass Hut	C9
Terminal Getaway Spa	B12
Vosges Haut-Chocolat	B6

MORE

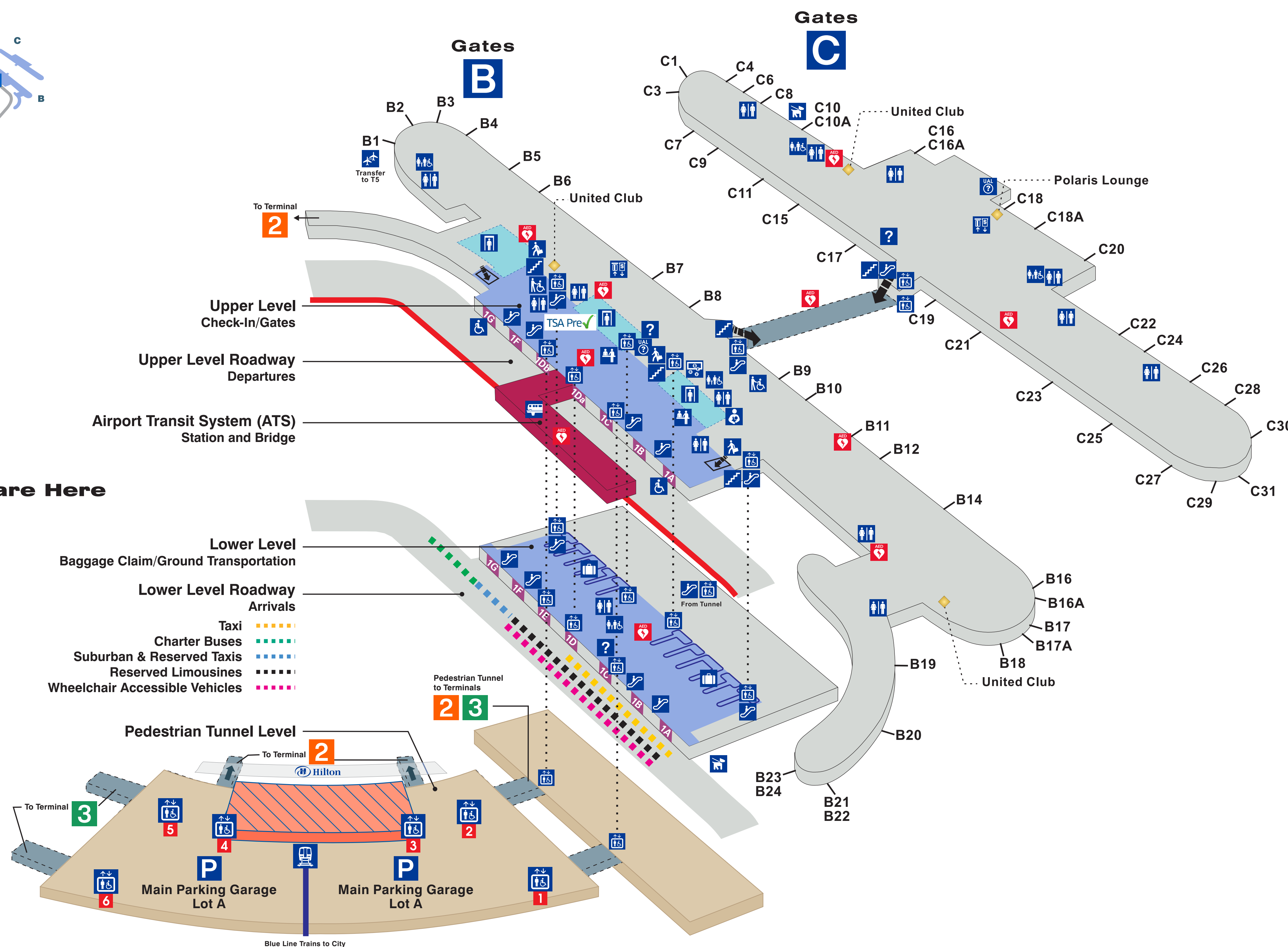
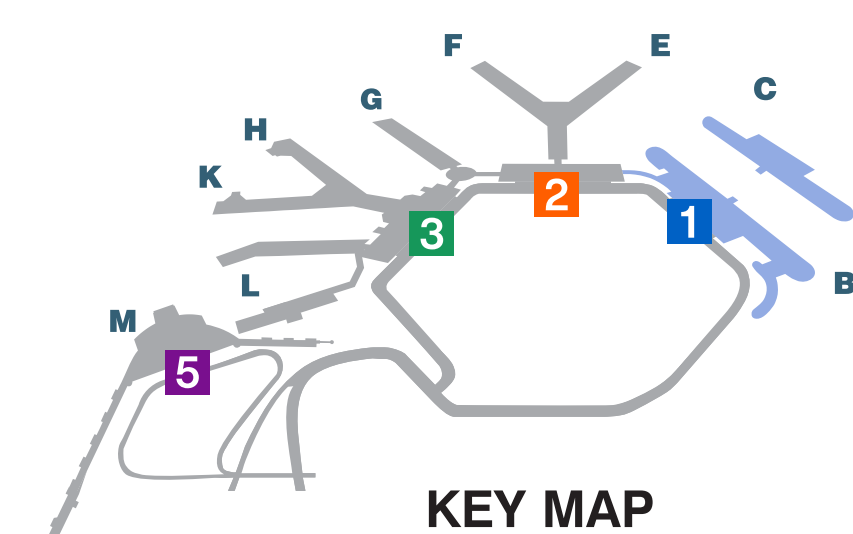
Health Club	O'Hare Hilton Mezzanine Level
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PRE-SECURITY

Brioche Dorée	Ticketing/Pre Security
Ciao Gourmet Market	Baggage Claim
CLEAR Lane	Ticketing/Pre Security
Hilton Hotel	Between Main Garage and Domestic Terminals

SERVICES

ATM	B9 C18, T1 Upper level before security, Baggage Claim
Mamava Lactation Pod	B7 C11 C23
Mother's Room	B10
Seaway Bank -	B9 C18
Foreign Currency Exchange	B10
Shoe Hospital	B8-Mobile Desk Station C18
Travelers Aid	



AIRLINE LOCATIONS Listed by Terminals

- 1**
- ANA (departures only)
  - Lufthansa (departures only)
  - United (domestic; international departures only)

- 2**
- Air Canada
  - Alaska
  - JetBlue Airways

- 3**
- Aer Lingus
  - American (domestic; international departures only)
  - British Airways (departures only)
  - Contour Airlines
  - Denver Air/Key Lime
  - Iberia (departures only)
  - Japan Airlines (JAL) (departures only)
  - Southern Airways Express
  - Spirit Airlines

- 5**
- AeroMexico
  - Air France
  - Air India
  - Air New Zealand
  - Air Serbia
  - American (international arrivals only)
  - ANA (arrivals only)
  - Austrian Airlines
  - Avianca
  - British Airways (arrivals only)
  - Cathay Pacific
  - China Eastern
  - Connect Airlines
  - Copa Airlines
  - Delta

- Emirates
- Ethiopian
- Etihad Airways
- EVA Air
- Finnair
- Frontier
- Iberia (arrivals only)
- Icelandair
- ITA Airways
- Japan Airlines (JAL) (arrivals only)
- KLM Royal Dutch
- Korean Air
- LOT Polish Airlines
- Lufthansa (arrivals only)

- Qatar Airways
  - Royal Jordanian
  - SAS
  - Southwest
  - Spirit Airlines (international arrivals only)
  - Sun Country
  - SWISS
  - TAP Air Portugal
  - Turkish Airlines
  - United (international arrivals only)
  - VivaAerobus
  - Volaris
  - WestJet
- Airlines with international arrivals in Terminal 5

The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

PASSENGER SERVICES

?	Airport Information	Escalators	Ticket Counter
♂♀	All Gender Toilet	Exit	Toilets
AED	Automated External Defibrillator Unit (AED)	Foreign Currency Exchange	Transfer to Terminal 5 at Gates B1, G17 & K20
ATM	Automated Teller Machine (ATM)	Mother's Room/Lactation Pod	Travelers Aid (773)894-2427
🧳	Baggage Claim	ORD Family Lounge (Terminal 2, Main Hall)	TSA Pre-Check
👶	Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)	Security Checkpoint	USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
🏛️	Chapel (Terminal 2, Mezzanine)	Service Animal Relief Area (Terminal 1 Lower Level & Gate C10 Terminal 3 Rotunda & Gate K1)	Wheelchair Drop-Off
1A	Door/Vestibule	Service Area Wheelchair Assistance Contact Airlines	Yoga Room (Terminal 3, Rotunda Mezz)
🚶	Elevators	Stairs	

GROUND TRANSPORTATION

🚶	Airport Transit System (ATS)	🚌	Pace Bus at Multi-Modal Facility (847)364-7223
🚗	Auto Pound on Bessie Coleman Dr. (773)686-2958	P	Parking
🚆	Blue Line Trains to City	🚶	Parking Elevator Center
📞	Cell Phone Lot 560 N. Bessie Coleman Dr.	🚶	Regional Buses at Multi-Modal Facility
🚗	Kiss 'n Fly at Multi-Modal Facility	🚗	Rental Cars at Multi-Modal Facility
🚗	Limo	🚶	Rideshare Pickup (Terminal 2, departure level)
🚶	Metra O'Hare Station on Zemke & Mannheim Rds.	🚶	Taxi

SPECIAL NUMBERS

👮	Chicago Police (773)894-9111 Non-Emergency (773)894-5000
?	Customer Service (800)832-6352
🚒	Fire (773)894-9111
🚶	Travelers Aid (773)894-2427
🔍	Lost & Found <ul style="list-style-type: none"><li>• For items lost near ticket counter, in gate area or on an airplane, contact airline.</li><li>• For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.</li><li>• For items lost at security checkpoints, contact TSA at <a href="http://www.tsa.gov/form/lost-and-found">www.tsa.gov/form/lost-and-found</a>.</li><li>• For items lost on the ATS train, email <a href="mailto:lost@ohareats.com">lost@ohareats.com</a>.</li><li>• For items lost in the parking facilities, contact Standard Parking at (773)686-7532.</li><li>• For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.</li></ul>